

Care instructions

Stainless steel

Keep stainless steel clean and dry. Stainless steel may be permanently stained if water/fat/cleaning products are not removed relatively quickly. Clean the surface with a lint-free cleaning cloth added warm water and a mild detergent.

Do not use chlorine/abrasive cleaners as this may damage the surface. If the above instructions are followed, the stainless-steel surface remains beautiful for many years.

Grease stains

Use an alcohol cleaner or glass cleaner to remove grease stains. Then follow the guide for regular maintenance.

Lime stains

Clean the surface with warm water and a mild detergent. A little elbow grease goes a long way to remove the stains but avoid using cloths or sponges that may scratch the surface. Wipe down the surface and soak it in vinegar/cover it with a vinegar-soaked piece of paper towel for 30-60 minutes. Remove the vinegar residue with lukewarm tap water.

Stubborn stains and rust

Stubborn stains and rust may be removed by careful cleaning with a light-abrasive cleaner suitable for stainless steel. Cleaning must follow the structure of the polished surface. Please note that this process can change the original polishing of the surface.

For all types of stainless steel care, we recommend using the Vipp oil can for care and protection of steel surfaces.

Powder-coated surfaces

Keep powder-coated surfaces clean and dry.

Light cleaning of smooth (white) and rough (black) powder-coated surfaces

For light cleaning of e.g. grease stains, use a lint-free cloth or a soft brush with glass cleaner. Wipe off with

a lint-free cloth. For heavier cleaning, use a lint-free cloth or a soft brush with warm water and a mild detergent. Remove rubber parts to ease the cleaning process.

Lime stains

For removal of lime stains, use a lint-free cloth or a soft brush with glass cleaner. Then soak the surface in vinegar/cover it with a vinegar-soaked piece of paper towel for 30-60 minutes. Finish by rinsing with lukewarm water.

Silicone

Silicone mats

We recommend cleaning Vipp silicone mats in the washing machine at a maximum of 95 degree Celsius. Make sure to thoroughly dry off the mats before placing them back on a product or surface.

Other silicone and rubber parts

For regular cleaning of silicone and rubber parts, use warm water and a mild detergent. Make sure to thoroughly dry off the parts before re-mounting them. Apply silicone spray for a better finish and sealing of the surface. Wipe off excess oil with a lint-free cloth.

Disclaimer: Discolouring caused by rubber and silicone surfaces

All rubber and silicone surfaces on Vipp products are tested and approved in regard to smudging. However, please note that if the rubber or silicone surface is wet/moist when placed on an organic surface such as wood or light-coloured surfaces, discolouring may occur. Vipp is not liable for this type of discolouring.

Plastic

For regular cleaning of plastic parts, use warm water and a mild detergent. Make sure to thoroughly dry off the parts before re-mounting them. Apply silicone spray for a better finish and sealing of the surface. Wipe off excess oil with a lint-free cloth.

Ceramics

For regular cleaning of Vipp ceramics, we recommend washing the products by hand or in the dishwasher. Stains from coffee, tea, lipstick etc. should be removed relatively quickly to avoid leaving permanent marks.

Stubborn stains

To remove stubborn stains that do not come off in the dishwasher, we recommend the following procedure:

1. Wash the product as usual to remove any surface liquid or stains.
2. Mix a paste of equal parts of baking soda, water, white vinegar and salt.
3. Make sure the stained areas of the product are wet.
4. Apply the paste to the product with a soft cloth and scrub until the stain is removed.
5. Finish by cleansing thoroughly with lukewarm water.

Restrictions in use

Please be aware not to move the ceramic products directly from a freezer to an oven, as this may cause cracks in the surface. Due to the thin surface of the ceramics, the products may be hot to hold when filled with e.g. hot drinks. We advise not to fill the cups entirely to avoid the surface becoming too hot.

Glassware

We recommend cleaning your Vipp glassware in the dishwasher or by hand.

Cleaning in the dishwasher

Be careful when loading the drinking glasses into the dishwasher, as the glasses may break if heavier items are loaded on top of them. To avoid discolouring of the glasses, add a small amount of white vinegar to the rinse cup of the dishwasher.

Cleaning by hand

Run a sink of hot water and add a few drops of dish soap to the water. Gently wash the glassware with a sponge and rinse thoroughly. Allow the glassware to air dry upside down.

Thorough cleaning of built-up film on glassware

To remove built-up film on glassware, fill a sink with warm water and add two cups of white vinegar. Place the glasses into the warm water and vinegar and allow them to soak for 20 minutes. Rinse the glasses. If

any remaining deposits are still on the glasses, sprinkle baking soda onto the glassware and gently rub with a sponge. Rinse well and let the glassware air dry.

Leather

Vipp leather upholstery is a carefully selected natural product, covered by a thin layer of protection to expose its raw, natural appearance. Individual attributes are a sign that it is genuine leather, just like natural wood and marble vary in appearance. Colour variance, natural marks, and other unique characteristics of the leather vary with each product.

We recommend caring for the leather of your Vipp furniture to ensure its long-lasting appeal and appearance for many years to come. A few simple tips will help preserve the leather's natural beauty for generations.

Leather care

Please follow the guidelines below for optimal care of leather surfaces.

- Avoid exposing the leather to direct sunlight, extreme heat or sharp objects.
- Clean using the foam from soap flakes for regular housecleaning.
- Avoid soaking the leather.
- Use a clean, dry cloth to absorb spills. Tap gently on the spill to soak up the liquid.
- Avoid rubbing the stain.
- Use a vacuum cleaner with a soft brush for regular dust removal.
- Do not use detergents, ammonia, oils, polishes, varnishes etc.
- Be extra careful with liquids such as sanitiser, milk, wine, etc., as this can leave permanent stains on the leather.

Cleaning with soap flakes

1. Use ½ deciliter of soap flakes for a liter of hot water. Whip the soap flakes into the water.
2. When the water reaches room temperature, apply the foam all over the leather with a soft cloth. Only use the foam, not the water, and avoid soaking the leather.
3. When the leather is dry, polish it with a soft, dry cotton cloth.

Textile

Upholstery

We recommend caring for the upholstery of your Vipp furniture to ensure its long-lasting appeal and appearance. Please follow the guidelines below to preserve the upholstery's natural beauty for many years.

Wool, cotton and polyester

- Vacuum clean with low suction using a soft brush to preserve the fabric's colour and appearance. Always brush in the direction of the pile and not against it.
- Avoid exposing the upholstery to direct sunlight, extreme heat or sharp objects.
- Avoid pulling or cutting loose threads. Push them back into the fabric with a blunt object.
- Avoid using air fresheners as this can cause a chemical reaction on the fabric.
- Use a piece of white paper towel to dry wet spots. Tap gently on the spill to soak up the liquid.
- Avoid rubbing the stain

Stain removal

Use lukewarm water on a terry towel, optionally with a mild neutral cleaning agent added. Test on a less visible spot before applying a cleaning agent to the entire surface.

1. Use only small quantities of cleaning agent at a time and dry up with absorbent paper.
2. Avoid rubbing the fabric or the stain.

Note that denim can give off colour on a light fabric (beige, sand, white etc.). Apply a professional protector agent before use to prevent colour stains. Vipp is not accountable for claims caused by coloured fabric stains.

Blankets and Pillows

Wool and Velour

We recommend cleaning your wool and velour products cautiously by hand or to dry clean them. Disclaimer: Please be aware that wrinkles may occur on velour fabric after washing by hand.

Stain removal

Remove stains as soon as possible. Most stains and dirt can be removed using an ordinary pH-neutral detergent dissolved in lukewarm water. Finish by using clean water without detergent.

Inner pillow

We recommend cleaning the inner pillow of the Vipp pillows in the washing machine at 30 degrees Celsius. Tumble completely dry.

Towels and tea towels

For optimal absorption of water, we recommend soaking your Vipp towel or tea towel in cold water without detergent for a minimum of 12 hours prior to first use. Then wash at recommended temperature.

You will find washing instructions on the strap of your tea towel or towel.

Do not bleach or dry clean. Please note that chemicals from hair colouring, bleaching etc. may permanently stain the textile.

Cloth napkins

We recommend cleaning the cloth napkins in the washing machine at a maximum of 40 degrees.

Approved for tumble dryer. For further instructions, follow the product care label.

Inner bag for breadbox and laundry basket

If there are no signs of mould the inner bag of the breadbox should be washed at 40 degrees. In case of sign of mould, the cotton bag should be washed at 95 degrees. 95 degrees will eliminate all fungal spores.

Approved for tumble dryer. The inner bag for the laundry basket should be washed at 40-60 degrees.

Vipp kitchen countertops

Stainless steel

Keep stainless steel clean and dry. Stainless steel may be permanently stained if water/fat/cleaning products are not removed relatively quickly. Use warm water with a mild detergent and a soft sponge or lint-free cleaning cloth for daily or regular cleaning. Never use cleaning detergents that contain sodium hydroxide (caustic soda), chlorine, hydrochloric, phosphoric, formic or acetic acid, as these may cause considerable damage to the surface. Avoid cleaning detergents or appliances with an abrasive effect, including aggressive detergents, scouring powder, steel wool and microfibre cloths.

Stain removal

For removal of stubborn stains, see the section 'Stainless steel' above.

Hot items

Avoid placing hot items directly on stainless steel surfaces, as it may cause discolouration and even deformations due to temperature impact.

Salt

If kitchen salt is spilt on the countertop, remove it immediately, as it may cause rust stains on the stainless steel surface over time.

Iron

Do not place products containing iron, such as pots and pans, on the countertop overnight, as it may cause rust stains on the stainless steel surface.

Scratches

Please note that cosmetic scratches to the stainless steel countertop brought on by use cannot be avoided and should be regarded as patina, not damage. Avoid trying to remove these without help from a professional steel polisher. We recommend using the Vipp oil can for care and protection of steel surfaces.

If the above instructions are followed, the stainless steel surface remains beautiful for many years.

Silestone

For daily and general cleaning, it is recommended to use the daily cleaning product supplied with your kitchen. Spray on the cleaning product and wipe off with a lint-free cloth. Use the care product as needed, depending on the daily use of the kitchen.

- Never expose the Silestone countertop to cleaning agents that contain trichloroethane or methylene chloride such as nail polish remover, permanent marker, inks, oil soap or furniture cleaners, as these may cause considerable damage to the surface.
- Do not expose the Silestone to products with chemicals containing high PH levels, like oven cleaner, as it may discolour the countertop.
- Never use cleaning detergents or appliances with an abrasive effect, including aggressive detergents, scouring powder, steel wool and microfibre cloths.

Hot items

Avoid placing hot items such as pots and pans directly on the Silestone. Although Silestone is very heat resistant it can cause burn marks or dull areas.

Stubborn stains and grease

Apply a small amount of glass cleaner or any other common household cleaner on the affected area and let it sit for two minutes. Finish by removing the stain with a lint-free cloth.

Lime stains and discolouration

To remove hard water buildup apply a mixture of equal parts baking soda and white vinegar. Let it sit for 10-20 minutes. Finish by removing the mixture with a cold, damp lint-free cloth.

Lava stone

For daily and general cleaning, it is recommended to use the daily cleaning product supplied with your kitchen. The cleaning product is custom-made for Lava stone, as other cleaning detergents may cause considerable damage to the surface. If another product is used, make sure it is PH-neutral detergent.

-Never expose the Lava stone to corrosive products such as vinegar, chlorine, or similar products as the surface is not acid-resistant.

- For thorough cleaning, it is recommended to use the deep cleaning product supplied with your kitchen. The Lava stone top is pre-impregnated but might need to be impregnated again after some use. An impregnation product can be bought from Vipp as an additional purchase. Use the deep cleaning product followed by the impregnation once every year or as needed.

Hot items

Although Lava stone is quite heat resistant it is not recommended to place hot items such as pots and pans directly on the countertop as it may cause discolouration or even cracks.

Stubborn stains and grease stains

Clean the surface with warm water and a mild, PH-neutral detergent. Remove the detergent immediately or it might ruin the impregnation and discolour the stone. Never use cleaning detergents or appliances with an abrasive effect, including aggressive detergents, scouring powder, steel wool and microfibre cloths that may scratch the surface.

Vipp bath module

Most spills, residues, and stains may be removed by using a damp cloth with a mild cream cleanser or common household degreaser. To deal with a persistent stain, use a plastic scouring pad to rub over the stain with a detergent or ammonia-based surface-cleaner in a circular motion. Make sure to clean the entire surface from time to time to avoid an uneven finish.

Do not use acetone, turpentine, or other strong chemicals on the surface as it may cause permanent damage. After 5-10 years of use, your tabletop may need a professional polish to regain its original finish.

Ceramic tabletops

For light cleaning, use a cloth, warm water and a mild detergent. For more thorough cleaning of stubborn stains, use a slightly rougher sponge.

Oak

Wipe down the table with a damp, soft cloth added a mild PH-neutral detergent. Avoid using sponges or similar coarse cloths for cleaning as this might leave scratches. Do not use acidic cleaning agents as this will damage the surface and leave permanent stains. Make sure to remove spilt liquids immediately or it will leave stains. In case of permanent stains, please contact a professional for further instructions.

Grease and stains

Carefully remove stains with a cloth and a solution of water and PH-neutral soap flakes. Do not use sandpaper or similar as this might damage the protective layer of the surface.

Oiled oak

For oiled oak surfaces, thorough maintenance is necessary. Use oil treatment 2-3 times a year or when needed. Clean with soap flakes for general cleaning.

- Follow the instructions of the oil treatment carefully and make sure to clean the surface before getting started. After treatment, make sure to destroy the oil cloth by rinsing it in cold water or storing it in an airtight metal or glass container as oil cloths may self-ignite if stored incorrectly.
- Carefully sand with sandpaper in case of scratches. Do not use steel wool. Use grain 240 sandpaper or a soft sponge added a little oil. Always grind over a larger area to avoid a recess on the spot. When working with abrasive materials it is important to work along the veins of the wood, not across. Wipe off the oil immediately with a dry cloth.

Cleaning oak surfaces with soap flakes

1. Use ½ deciliter of soap flakes for a litre of hot water. Whip the soap flakes into the water.
2. When the water reaches room temperature, apply the foam with a soft cloth. Only use the foam, not the water, and avoid soaking the wood.
3. When the wood is dry, polish with a soft, dry cotton cloth.

We recommend saturating wood surfaces with a solution of water and dissolved, PH-neutral soap flakes (every 4-6 months to preserve its long-lasting appeal). Patina will develop over time. Always use coasters for drinking glass and rivets for hot items to protect the wooden surface.

Oak veneer

Gentle, regular cleaning is recommended. Wipe down the oak veneer with a damp cloth, possibly with a mild detergent. Make sure to wipe off the table after cleaning with water. Allow the water evaporate or dry with a dry cloth. Placement of objects on a wet or damp table can cause marks on the lacquer. These marks are not possible to fix and are not eligible for complaints.

Avoid using sponges or coarse cloths as this might damage the surface. The oak veneer tabletop should be treated as any other wooden table. We recommend treating the table with a solution of water and dissolved soap flakes every 4-6 months to preserve its appearance. Always use coasters for drinking glass and rivets for hot items to protect the wooden surface. A patina will emerge over time.

Stain removal

Carefully remove stains with a solution of water and soap flakes. Do not use sandpaper or similar, as this can damage the protective layer of the surface.

Cleaning with soap flakes

1. Use ½ deciliter of soap flakes for a liter of hot water. Whip the soap flakes into the water
2. When the water reaches room temperature, apply the foam all over the tabletop with a soft cloth. Only use the foam, not the water, and avoid soaking the wood
3. When the tabletop is dry, polish with a soft, dry cotton cloth

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Marble

Gentle, regular cleaning is recommended. Dust off the surface regularly and wipe down the marble with a damp cloth when needed. If necessary, add a mild, acid-free detergent. Remove the detergent with a

clean damp cloth. Marble is limestone and does not tolerate any kind of acid (juice, wine, ketchup etc.) Marble is sensitive and should be treated cautiously. Always use coasters for drinking glasses and rivets for hot items to keep your table beautiful and free from marks and stains.

Stain removal

Remove the stain immediately using a lint-free cleaning cloth with warm water and a mild detergent. Avoid using dusting sprays or abrasive cleaners. In case of serious damage contact a professional polisher.

Inner bins

We recommend cleaning your inner bins twice a year by following the below procedure.

1. Remove the inner bin from the Vipp pedal bin.
2. Clean the inner bin with a brush/sponge using hot water and a household cleaning agent suitable for galvanized steel surfaces.
3. Wash off excess soap with water.
4. Allow the inner bin to dry before placing it back in the Vipp pedal bin.

Please note that using the Vipp pedal bin as a diaper bin may cause damage to the galvanized surface of the inner bin. Placing a bowl with vinegar into the bin for approx. 1 day may help with odour problems. We do not recommend leaving moist waste in the bin for longer periods of time. If the galvanized steel of the inner bin has started to corrode, it will become white/grey and the surface will no longer be smooth. This is normal for galvanized surfaces and cannot be avoided. Do not try to clean this, as it will damage the surface. When your inner bin is run out, you can purchase a new one [here](#).